

WELCOME TO “Evelyn Beach Hotel”

We are happy you have chosen Evelyn Beach Hotel for your holiday and we will do our best to make your stay a very pleasant and memorable one.

Please use this directory to help yourself with all facilities of Evelyn Beach.

SERVICES

RECEPTION DESK

Open 24 hours

Check in time at 14:00 hrs.- Check out time at 12:00 hrs

CHECK OUT

- Please note that on departure day, rooms must be evacuated by 12:00 noon.
- Express Check out service is also available.
- Day use from 12:00-18:00 costs 30,00 euro
- Your luggage will be stored in the luggage room until your departure.
- Public shower & change room are also available.
- Please make sure that you have returned the keys to the reception.
- Payment : we accept VISA, MASTERCARD, and EUROCARD.

ROOM SERVICE

Room service is available 24 hrs. Breakfast may be served between 07:00 hrs - 10:30 hrs and meals between 11:00 hrs -21:30 hrs. Service fee is applied, please contact the Front Desk.

PARKING

A free open air parking area is available for the guests of our Hotel.

Please note that the Hotel does not accept any responsibility for damage or loss.

PORTER SERVICE

Please contact the Front Desk to arrange your luggage to be transferred.

TELEPHONE

Direct dial facility is available from your room at extra charge. First dial number 9 to get an outside line and then the number you wish to call. Useful numbers you may need during your stay: For reception dial 0 for general inquiries & urgent assistance. Room service for meals & drinks in the comfort of your room.

WAKE UP SERVICE

Please contact the Front Desk.

SAFE DEPOSIT BOX

Safe deposit boxes are available and are located inside the room's wardrobe at extra charge 2,00 € per day. A loss of the safe deposit box key has to be reported immediately at the Front Desk. The client will pay the cost of replacing the lock. Please note that the hotel management accepts no responsibility for valuables left in the room.

INTERNET

Wi-Fi is available all over hotel areas at extra charge. Please contact the Front Desk.

SATELLITE T.V.

Various satellite channels are available at the TV of your guestroom. Please contact the Front Desk for more information.

BABY COT

Baby cots are available. Please contact the Front Desk.

BUSINESS CENTER

A Business Center is available at the Lobby Lounge with printing and copying facilities. Please contact the Front Desk

HOUSEKEEPING

Our Housekeeping team strives to make your stay with us a comfortable and memorable one. Daily Housekeeping services of your room will be completed between 08:30 hrs. and 15:30 hrs. Please contact Front Desk if you would like your room to be made up at a particular time, other than our daily morning service. In addition turn down service is available. Please contact the Front Desk for your request.

SLEEPING PILLOW SELECTION

Our guests can choose from a variety of sleeping pillows for their comfort. Please contact the Front Desk.

FITNESS CENTER

Available in hotel premises. Please contact the Front Desk.

LAUNDRY AND DRY CLEANING

Laundry list and bag are available in your room. No laundry service is provided on weekends and on public holidays. Available at extra charge, please contact the Front Desk.

SWIMMING POOL

Our guests can use next hotel's pool with an entrance ticket. In the ticket is included the use of the pool and the use of a sun chair. Please contact the Front Desk

BEACH

There are available sun beds and umbrellas (3,00€ for sun bed and 2,00€ for the umbrella). Please pay attention to the beach flags. Red = danger, swimming is not allowed.

HOTEL TOWELS

You are kindly requested not to take the hotel towels out of the rooms. Beach towels are available at the Front desk at an extra charge. If you need an extra change of the towels please conduct with the Front Desk.

ROOM KEYS

Please leave your key at the reception when you are going to leave the hotel.

EXCHANGE

Between 07:00 – 23:00. Please contact the Front Desk

ENGINEER

If anything in your room is not in a good working condition, please report it to the Front Desk.

EXCURSIONS - SCUBA DIVING

Information & bookings at the Front Desk

TABLETS

Tablets are available at the Front Desk for the guests of our Hotel. This service applies with an extra fee.

FOOD & DRINKS

BAR 11:00 hrs. – 00:00 hrs.

You can relax during the day and night hours at our overlooking the wonderful Cretan Sea Bar and enjoy with refreshing cocktails and beverages

Our Bar serves our All inclusive guests during 11:00-23:00hrs.

Breakfast in the Room

If you wish to enjoy your breakfast in the comfort of your room or balcony you may give us a call by dialing 0. An extra fee is applied for this service.

Early Breakfast and Lunch Basket

Early Breakfast and Lunch Basket are also available. Please contact the Front Desk one day in advance before 17:00 hours for your arrangements.

MAIN RESTAURANT

Breakfast

Buffet breakfast is served at the Main Restaurant from 07:00 hrs.- 10:30 hrs.

Lunch

Buffet lunch is served at the Main Restaurant from 12:30 hrs.- 13:30 hrs.

Dinner

Buffet dinner is served at the Main Restaurant from 18:30 hrs.- 20:30 hrs.

Coffee time: 16:00 - 17:00 coffee or tea with cake and biscuits (free of charge for the All inclusive guests)

PLEASE ALSO NOTE:

- All inclusive includes breakfast, lunch and dinner.
- If on arrival day you have dinner or cold plate and you are on all inclusive then on departure day only breakfast & lunch is provided.

• ALL INCLUSIVE PROGRAM

We serve the following drinks:

From 11:00-23:00: soft drinks, draft beer, ouzo, raki glass of local wine, brandy (all above drinks are produced in GREECE and are served only at the bar or in the restaurant). Drinks are not allowed to be taken away.

At the departure day free drinks are available until 13:30 o'clock.

- **HALF BOARD** includes breakfast and dinner.
- If on arrival day you have dinner or cold plate (in your room) and you are on half board basis, then on departure day only breakfast is provided.
- Meals not taken daily cannot be transferred to another day or changed to a lunch basket.
- Open wine bottles cannot be kept in the restaurant.
- You may help yourself as much as you wish from our rich Buffet, but please do not take any food or fruits out of the restaurant.
- You are kindly requested, to dress properly in the restaurant.

IMPORTANT NOTE:

No brought-in drinks may be consumed in our department except in your room. We thank you for your understanding.

MENU

Beverages

Greek coffee	2,50
Greek coffee double	3,00
Filter coffee	2,50
Nescafe	3,00
Frappe coffee	3,00
Frappe with ice cream	4,50
Espresso	2,00
Cappuccino	3,00
Freddo espresso	3,00
Freddo cappuccino	3,50
Chocolate (hot or cold)	3,50
Tea (hot or cold)	,50

Cocktails

Mojito (cuban rum, mint, lime, dark sugar, soda)	7,00
Sex on the beach (vodka, peach snaps, grenadine, orange juice)	6,50
Pina Colada (white rum, Malibu, batida de coco)	6,50
Caipirinia (cachaca, lime, dark sugar)	6,50
Mai Tai (dark rum, white rum, lime, orange & pineapple juice)	7,00
Long Island (jin, vodka, tequila, rum, triple sec, lemon juice, coke)	8,00
San Francisco (vodka, banana liqueur, triple sec, pineapple & orange juice, grenadine)	7,00
Culto a la vida (white rum, sugar, lime, cranberry juice)	6,50
Margarita (tequila, lime, triple sec, salt)	6,50
Passion Dream (passion fruit liqueur, fresh lime juice, dark sugar, soda)	7,00
Aperol Spritz (aperol, prosecco, soda)	7,50

Non alcohol Cocktails

Fruit Punch (mixed fruit juices, grenadine)	5,50
Mojito Free (dark sugar, lime, mint, soda)	6,00
Shirley Temple (ginger ale, lemonade, grenadine)	6,50
Cream Mix (ice cream, milk, grenadine)	5,00

Refreshments

Soft drinks	2,50
Tonic water	2,50
Energy drink	4,50
Milkshakes (vanilla, chocolate, strawberry, banana, peanut)	4,00
Fresh orange juice	3,50
Concentrated juices (orange, apple, pineapple, cranberry)	2,50
Sparkling water (0.33ml)	2,50
Natural water (0.75ml)	1,50

Beers

Draught small	2,50
Draught large	3,00
Mythos (500ml)	4,00
Heineken (330ml)	3,00
Amstel (330ml)	3,00
Corona (330ml)	4,50
Non alcohol beer (330ml)	4,00

Snacks

Toast (ham or turkey, cheese, served with chips) **3,00**

Club Sandwich (ham, cheese, bacon, tomato, lettuce, mayonnaise sauce, served with French fries) **5,50**

Hamburger (beef burger, tomato, lettuce, onion, ketchup, served with French fries) **6,00**

Special Omelet (cheese, ham, bacon) **6,00**

Vegetarian Omelet (tomato, red & green pepper, onion, mushrooms) **5,50**

Pasta

Napolitan (spaghetti/penne, tomato sauce) **5,00**

Carbonara (spaghetti/penne, carbonara sauce, bacon, mushrooms) **6,00**

Pizza

Special (tomato sauce, cheese, ham, bacon, green pepper, onion, mushrooms) **7,00**

Margarita (tomato sauce, cheese) **6,00**

Salads

Greek salad (tomato, cucumber, onion, feta cheese, olives) **5,50**

Tuna salad (tuna, tomato, cucumber, lettuce, boiled egg, sauce) **6,50**

Fruit Salads

Fruit salad (season fruits) **4,00**

Fruit salad (for 2 people) **7,00**

Ice Cream (3 flavors 4,50)

Vanilla

Chocolate

Strawberry

Banana

Peanut

INFORMATION

Airport

Heraklion International Airport (Nikos Kazantzakis) is approximately 25 minutes from the Hotel (22km).

Allergies

High sensitive guests can contact our staff for food alternatives. Cross contamination may occur between dishes. We will be happy to assist you. Please, ask for information at the Front Desk.

Banks

Banks are open daily from 08:00 hrs. to 14:00 hrs. except weekend and public holidays. There are several banks very close to the Hotel.

Bus Service

There is a public bus service between Hersonissos and Heraklion. For information please contact the Front Desk.

Car rental

Our Front Desk staff will be pleased to assist you in making the necessary arrangements.

Complaints

They occur in the best of places. Should you have any problem of any nature we would like to be given the opportunity to solve it. Please contact the Front Desk.

Electricity/Voltage

The hotel's electricity supply is 220-240 V. 5

Emergency

Hotel staff receives regular training on how to handle emergencies. You are kindly asked to follow their instructions in case of evacuation. Further information regarding emergency exits and their locations can be found on the door of your room.

Emergency Exits

Emergency exits are marked on the map fixed on your room door. In case of an emergency do not panic.

Environmental Policy

Please help our hotel keep the Mediterranean crystal clear and conserve limited fresh water resources for your enjoyment.

Energy saving light bulbs are used throughout the hotel.

All rooms have electronic cards operated power switches to reduce energy usage when rooms are unoccupied.

Towels thrown into the bathtub means – Please Exchange

Towels replaced on the towel rail means – I'll use it again

Please do not throw toilet paper, sanitary wear or refuse in the toilet –please use the bin provided as the sewage system cannot destroy these items.

All staff is trained in environmentally friendly initiatives such as switching lights off in rooms not in use and avoiding using water in a wasteful manner.

Fire Safety Instructions

We have taken precautions for your safety and all our staff is trained to assist you in an emergency.

Stay calm, do not panic.

Raise the alarm.

If there is smoke or fire in your room, leave it at once and close the door behind you.

Inform immediately the Front Desk.

Be aware of your escape route.

In case that you discover a fire:

Do not stop to collect personal belongings.

Evacuate the room closing all doors behind you.

Use the nearest emergency exit.

Raise the alarm by breaking the glass of the nearest "Fire Call Point".

Alert floor room maid or any other member of the staff.

Do not reenter the building until told is safe to do so.

If you are forced to stay in your room, seal the door with wet towels, open and stay near window until help arrives.

Pharmacy

There are several pharmacies close to the Hotel. For operating hours please contact the Front Desk.

Safety

- When leaving the room always ensure that the door is closed.
- If somebody knocks on your door, check on the identity of the caller before unlocking the door.
- Keep balcony doors locked and windows closed if your room is unattended and/or when sleeping.
- Please ensure that you have not left any valuables in a parked vehicle.
- Do not leave handbags, laptops or wallets unattended in any of the hotel's public areas.

Visitors

In order to guarantee the safety and security of all our guests, we kindly require that you register your visitors prior to their arrival. A visitor who stays overnight will be registered as an additional room occupant, raising the room rate accordingly.

Water

Tap water is not drinkable. As there is a water shortage on the island, please help by not wasting it.